



**PROTECTIVE
SERVICES**

Pro-Plus

SECURITY SYSTEM

***OPERATOR'S
MANUAL***

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INTRODUCTION

Congratulations! You have selected one of the finest alarm systems available for your protection. It combines a sophisticated design with operating simplicity and reliability. Whether you're on the premises or away, your Rollins alarm system can provide 'round-the-clock' protection against break-ins, burglaries and fires. Calls for personal emergency assistance can be initiated manually and a special Duress feature permits you to transmit a silent message for police help even in a hold-up or hostage situation. The fire system is on guard at all times, whether or not the burglar alarm is "armed".

Your system has been custom-tailored to your needs and meets the strictest security requirements in protecting your home or business. This will make it easy for you to get the most out of your system and prevent false alarms.

GENERAL DESCRIPTION

Your alarm system has 8 interior or perimeter zones of protection that can be wired to sensors protecting your premises.

Alarms can be automatically initiated from the sensors or manually initiated from the console's keypad.

The console displays system status and accepts user commands. The console(s) used in your system is a fixed-word console (4127) which contains 12 key buttons, a liquid Crystal Display (LCD) for status and zone numbers, ARMED and POWER lights, and a warning sounder.

Zones displayed can be controllable (burglary) or 24-hour protection zones (fire, emergency, etc.). Controllable zones can be turned on and off (armed and disarmed) from the console's keypad.

ARMED Light (red):

When lit, the burglary system is armed in one of its protective modes. When not lit, burglary protection is disarmed.

POWER Light (green):

When lit, AC power is being provided to the system. Not lit indicates that AC power has been interrupted (the system will continue to operate for some time using its rechargeable back-up battery – consult with your installer for details).

BUILT-IN SOUNDER:

A sounder built into the console provides warning and confirmation sounds for the system.

CONSOLE DISPLAY AREA:

An LCD (Liquid Crystal Display) indicates the status of the system at all times and also displays the nature and location of all abnormal occurrences.

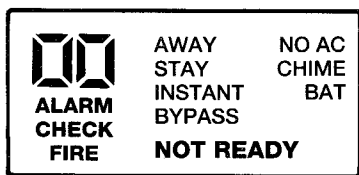
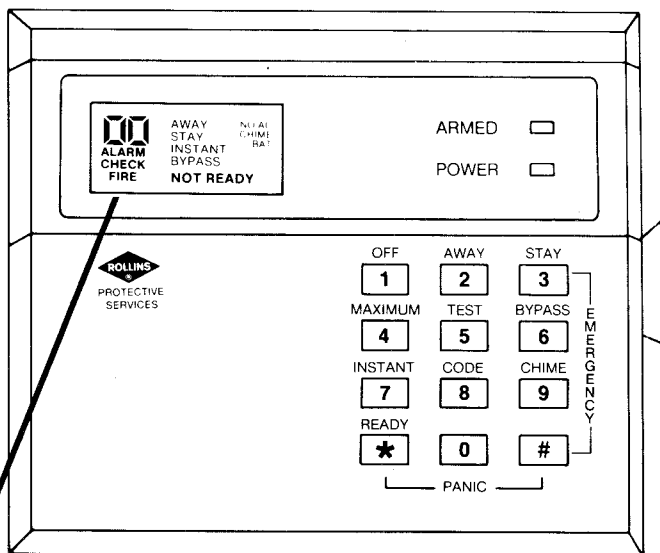
KEYPAD:

A 12-key digital keypad that is used to enter all system commands, initiate emergency alarms, etc.

4-DIGIT USER CODE:

This is a confidential 4-digit number that was selected by you at the time of installation and which must be keyed prior to any command function (arm, disarm, etc.). *Functions such as emergency alarms can be initiated without the use of the user code.*

Note: If the "Quick-arm" feature was programmed for your system, the [#] key may be used in place of the 4-digit user code when arming the system (see **QUICK-ARM" FEATURE** on page 7).



NO. 4127 FIXED-WORD CONSOLE

SYSTEM OPERATION

USE OF THE READY [*] KEY

When one or more of the system's zones are faulted (window, door, etc. is open), the console will display a NOT READY message in its display area. Pressing the READY [*] key will cause the numbers of the "open" zones to be displayed. When all of the faulted zones have been restored to their normal condition (example, doors, windows have been closed), the console will display a READY message (ready to be armed). The system cannot be armed unless a READY message is displayed, or faulted zones are bypassed (see *BYPASSING ZONES* on page 7).

DISARMING (when the ARMED light is on)

Disarming is accomplished by entering your 4-digit user code, then pressing the OFF(1) key. Your console beeps once and the ARMED indicator goes out when the system is disarmed. *When entering the premises through an entry door, the console will beep slowly to remind you to disarm the system before the Entry delay period expires (see "Entry/Exit Delay Times" below).*

4-digit User code + OFF
1

ARMING and LEAVING (with entry/exit delay)

To arm your system's entire intrusion protection and leave, enter your 4-digit user code and press the AWAY [2] key. If "quick arming" is available in your system, press the [#] key instead of entering your 4-digit user code. The console will beep twice and **AWAY** will be displayed. The ARMED indicator light will also come on when the system is armed. *You must exit before the Exit delay expires (see "Entry/Exit Delay Times" below).*

4-digit User code + AWAY
2

ENTRY AND EXIT DELAY TIMES

Entry Delay secs Exit Delay secs

ARMING and STAYING (with entry/exit delay)

To arm only your system's perimeter protection and stay, enter your 4-digit user code and press the STAY [3] key. If "quick arming" is available in your system, press the [#] key instead of entering your 4-digit user code. The console will beep 3 times and **STAY** will appear in the display area. The ARMED indicator light will also come on when the system is armed. All interior protection will remain off to allow freedom of movement throughout the premises, but any entry from outside will cause an alarm (after the entry delay period).

4-digit User code + STAY
3

INSTANT ARMING (with exit delay only)

The INSTANT mode is used primarily in residences to provide perimeter protection during sleeping hours (when entry delay is not desirable) and is provided in conjunction with STAY arming (all interior protection remains off for freedom of movement throughout the premises).

4-digit User code + INSTANT
7

To arm in the INSTANT mode, enter your 4-digit user code and press the INSTANT [7] key. The console will beep three times and both **STAY** and **INSTANT** will be displayed. The ARMED indicator will also light when the system is armed (after the exit delay period). Any entry from outside will then cause an *instant* alarm.

MAXIMUM ARMING (with exit delay only)

The MAXIMUM mode can be used when the premises will be empty for extended periods of time (for example, while on vacation), and is similar to the AWAY mode except that it eliminates the entry delay. The exit delay remains, however.

To arm in the MAXIMUM mode, enter your 4-digit user code and press the MAXIMUM [4] key. The console will beep twice and both **AWAY** and **INSTANT** will be displayed. The ARMED indicator will also light when the system is armed. After the exit delay period, any disturbance of the intrusion protection (perimeter or interior) will cause an *instant* alarm.

MAXIMUM
4-digit User code +

“QUICK ARM” FEATURE

If the “Quick Arm” feature has been programmed for your system, the [#] key can be pressed instead of entering your user code for any of the arming procedures described previously (arming AWAY, STAY, INSTANT and MAXIMUM). Your 4-digit user code must always be used to *disarm* the system.

+ STAY, AWAY, etc.

BYPASSING ZONES

Protection zones can be bypassed prior to arming, as follows:

1. Enter your 4-digit user code.
2. Press the BYPASS [6] key.
3. Enter the zone number to be bypassed (there are up to 8 zones). Enter it as 2 digits (i.e., 01, 02, 03, etc.).

The console will display **BYPRSS** as well as each zone number bypassed, accompanied by a beep for each.

Example, to bypass zone 3:

4-digit User code
+ BYPASS
+ +

Important:

1. Fire zones cannot be bypassed.
2. Temporary users (e.g., babysitters) should not be shown the bypass procedure.
3. Bypassing a zone leaves that zone unprotected.

TURNING AN ALARM OFF

To turn an alarm off, enter your 4-digit user code and press the OFF(1) key. The alarm sounder will turn off, but to clear the display, key an OFF sequence (code + OFF) a second time. (See the section on ALARM MEMORY later in this manual.)

OFF
4-digit User code +

CHIME MODE

If, while the system is disarmed, you wish the console to “beep” if any part of the perimeter protection is opened (e.g., door or window), enter your 4-digit user code and press the CHIME [9] key. **CHIME** will be displayed. To turn the CHIME mode off, repeat the sequence (code plus CHIME).

CHIME
4-digit User code +

TEST MODE

A weekly test of the complete system is recommended

To place the system in the test mode, the system must first be in the disarmed state. Then enter your 4-digit user code and press the TEST key.

The external siren or bell should sound for 3 seconds and then turn off. **Call for service immediately if this does not happen.**

The console will beep every 15 seconds as a reminder that the system is in the test mode.

Exit the test mode by entering your user code and pressing the OFF [1] key.

4-digit User code +

TEST
5

4-digit User code +

OFF
1

ASSIGNING SECONDARY USER CODES

Assigning or changing secondary user codes from the console can be done by a person knowing the master user code, as follows:

1. Enter master User code.
2. Press the CODE [8] key.
3. Enter user number 03–08.
4. Enter that user's code. For greater security, avoid "simple" codes, such as: 1111 or 1234. Also, when assigning secondary codes, make certain that no one code follows any other consecutively. For example, if the master code is 2563, do not assign 2564 as a secondary code. *Always maintain at least 2 digits between all codes.* This will avoid false "Duress" alarms (see KEYPAD-INITIATED ALARMS on a subsequent page).

Example: To assign a code of 2463 to user 3 (master code 1367), enter:

[1] + [3] + [6] + [7] + [CODE key] + [3] + [2] + [4] + [6] + [3]

If the entry is properly keyed, the console will beep once after the entry is completed.

To delete a previously entered code:

1. Enter the master code.
2. Press the CODE [8] key.
3. Enter the user number for which the code is to be deleted.
4. Enter the master code.

4-digit Master User code
+

CODE
8

+ User number (03–08)
+ 4-digit secondary User code

4-digit Master User code
+

CODE
8

+ User number (03–08)
+ 4-digit Master User code

DURESS FEATURE (Active if checked)

Duress is used during a hold-up when you are ordered to either arm or disarm the system. When used, the system performs the ordered action *but transmits a silent alarm to the central station*. Consult your installer about this feature. A duress alarm is activated by increasing the 4th digit of the user code by 1. For example, if the user code is 1-4-3-2, the duress code is 1-4-3-3.

Note: User codes that end in "9" (example, 6349) cannot activate a duress alarm.

Example:

Normal 4-digit User's code:

1	4	3	2
---	---	---	---

User's code modified for Duress:

1	4	3	3
---	---	---	---

4th digit increased by one ↗

ALARM MEMORY

When an alarm condition occurs, the console display will indicate the number(s) of the zone(s) that were violated, and will display the type of alarm (example, FI and ALARM, or just ALARM).

The ALARM display will remain on until the 4-digit user code + OFF key sequence is entered twice. The first OFF sequence will silence the alarm sounder and also cause an FI display (Fire) to be replaced by the zone number.

If you return and enter the premises after the main alarm sounder has shut itself off, the console will also beep rapidly as soon as you enter through the delay zone, to alert you to the alarm. *If this occurs, leave immediately and contact the police from a nearby safe location.* If you return and the main alarm sounder is on, DO NOT ENTER THE PREMISES, but call the police from a nearby safe location.

KEYPAD-INITIATED ALARMS

The following special keypad-initiated alarms refer to options that apply to your system *only* if the option's box is checked by your installer.

One of the following types of alarms, if checked, can be produced by pressing certain pairs of keys at the same time:

- Silent Emergency
- Full Audible Emergency (main alarm and console)
- Fire Alarm*
- Internal Audible Emergency (console sounding only)

The special key pairs are:

ALARM TYPE

* and # _____

3 and # _____

* See **EMERGENCY EVACUATION IN THE EVENT OF FIRE** on a subsequent page.

NFPA RECOMMENDATIONS REGARDING SMOKE DETECTOR INSTALLATION

For your information, the National Fire Protection Association's Standard No. 74, Section 2-4, reads as follows: "2-4.1.1 Smoke detector shall be installed outside of each separate sleeping area in the immediate vicinity of the bedrooms and on each additional story of the family living unit including basements and excluding crawl spaces and unfinished attics. The provisions of 2-4.1 represent the minimum number of detectors required by this standard. It is recommended that the householder consider the use of heat or smoke detectors in the living room, dining room, bedroom(s), kitchen, attic (finished or unfinished), furnace room, utility room, basement, integral or attached garage, and hallways not covered under 2-4.1.1 above. However, the use of additional detectors remains the option of the householder."

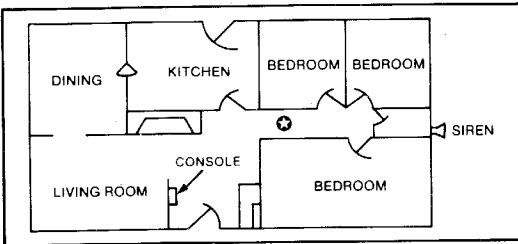
Further Information on Detector Location

For further information about detector placement, consult the National Fire Protection Association's Standard No. 74-1989, titled *Household Fire Warning Equipment*. It can be obtained by sending \$12.50 to the Publication Sales Department, National Fire Protection Association, Batterymarch Park, Quincy, Massachusetts 02269. This equipment should be installed in accordance with this standard. State and local codes and ordinances may conflict with the above standard. We suggest you contact your local fire authority for local requirements.

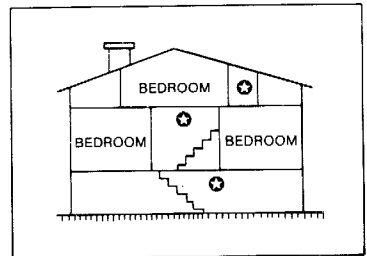
Limitations of Smoke Detectors

Smoke detectors offer the earliest possible warning of fire at a reasonable cost. They have saved thousands of lives in the past and will save thousands more in the future. Nevertheless, smoke detectors have limitations, and we recommend that you read about these in the "Limitations Statement" on a subsequent page.

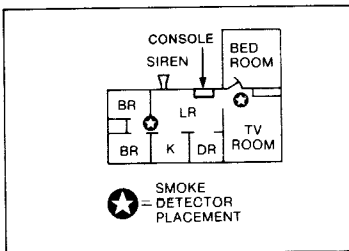
RECOMMENDED SMOKE DETECTOR LOCATIONS



BEST RESIDENTIAL DETECTOR PLACEMENT BETWEEN BEDROOMS AND REST OF HOUSE



MAXIMUM FLOOR COVERAGE — DETECTORS AT TOP OF STAIRWELLS

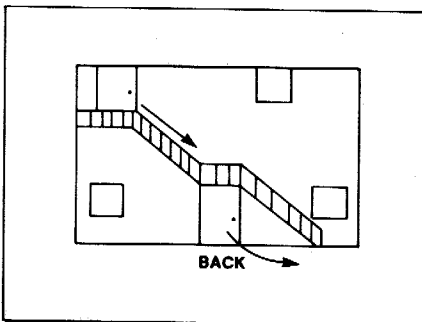
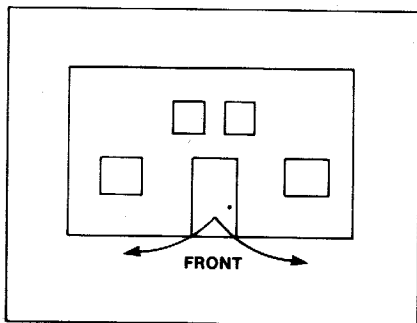
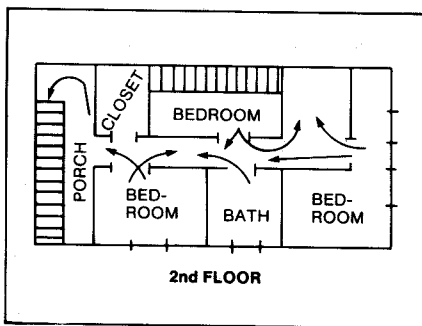
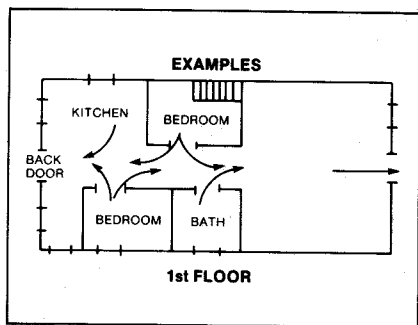


PLACE DETECTOR NEAR ALL SLEEPING AREAS

EMERGENCY EVACUATION IN THE EVENT OF FIRE

Establish and regularly practice a plan of escape in the event of fire. The following steps are recommended by the National Fire Protection Association:

1. Plan on your detector or your interior and/or exterior sounders warning all occupants.
2. Determine two means of escape from each room. One path of escape should lead to the door that permits normal exit from the building. The other may be a window, should your path be unpassable. Station an escape ladder at such windows if there is a long drop to the ground.
3. Sketch a floor plan of the building. Show windows, doors, stairs and rooftops that can be used to escape. Indicate escape routes for each room. Keep these routes free from obstruction and post copies of the escape routes in every room.
4. Assure that all bedroom doors are shut while you are asleep. This will prevent deadly smoke from entering while you escape.
5. If the door is hot, check your alternate escape route. If the door is cool, open it cautiously. Be prepared to slam the door if smoke or heat rushes in.
6. Crawl in the smoke and hold your breath.
7. Escape quickly; don't panic.
8. Establish a common meeting place outdoors, away from your house, where everyone can meet and then take steps to contact the authorities and account for those missing. Choose someone to assure that nobody returns to the house — many die going back.



TROUBLE CONDITIONS

“CHECK” Display

A console display of **CHECK** and a zone number (accompanied by rapid beeping from the console) indicates a condition that requires your attention. If the **CHECK** display relates to a fire zone, call for service immediately. If the **CHECK** display relates to a burglary zone, a zone has been violated during the disarmed state that should not normally be violated, and requires your attention. The beeping can be silenced by pressing any key on the console.

The display will not turn off until the zone is restored by you (or by a service person if the problem cannot be resolved by you). To clear the display after the zones have been restored, enter the **OFF** sequence (user code + **OFF** key) twice.

“FC” Display

Indicates that a failure has occurred in the telephone communication portion of your system. **CALL FOR SERVICE IMMEDIATELY.**

“CC” Display

Indicates that the control is on-line with the remote computer and that the system is disabled during this period. However, if this condition persists, **CALL FOR SERVICE IMMEDIATELY.**

“OC” Display

Indicates an open connection from the console to the control. **CALL FOR SERVICE IMMEDIATELY.**

POWER FAILURE INDICATIONS

If the **POWER** indicator is off and **NO RC** is displayed, AC power is absent but the system is operating from its back-up battery. If the **POWER** indicator is off and the display screen is blank, all power is off *and the system is inoperative.* **CALL FOR SERVICE IMMEDIATELY.**

IN THE EVENT OF TELEPHONE OPERATIONAL PROBLEMS

In the event of telephone operational problems, disconnect the system from the telephone line by removing the plug from the RJ31X (CA38A in Canada) telephone wall jack. **DO NOT REMOVE THE TELEPHONE LINE CONNECTION IN THE CONTROL CABINET – THIS WILL CAUSE COMPLETE DISRUPTION OF REGULAR TELEPHONE SERVICE.** If the regular phone works correctly after the telephone line has been disconnected from the wall jack, the security system has a problem and you should call for service immediately. If upon disconnection of the system from the telephone line, there is still a problem on the line, notify the telephone company that they have a problem and request prompt repair service. The user may not under any circumstances (in or out of warranty) attempt any service or repairs to the system.

WARNING ! THE LIMITATIONS OF THIS ALARM SYSTEM

While this System is an advanced design security system, it does not offer guaranteed protection against burglary, fire or other emergency. Any alarm system, whether commercial or residential, is subject to compromise or failure to warn for a variety of reasons. For example:

- Intruders may gain access through unprotected openings or have the technical sophistication to bypass an alarm sensor or disconnect an alarm warning device.
- Intrusion detectors (e.g., passive infrared detectors), smoke detectors, and many other sensing devices will not work without power. Battery-operated devices will not work without batteries, with dead batteries, or if the batteries are not put in properly. Devices powered solely by AC will not work if their AC power supply is cut off for any reason, however briefly.
- A user may not be able to reach a panic or emergency button quickly enough.
- While smoke detectors have played a key role in reducing residential fire deaths, they may not activate or provide early warning for a variety of reasons in as many as 35% of all fires. Some of the reasons smoke detectors used in conjunction with this System may not work are as follows. Smoke detectors may have been improperly installed and positioned. Smoke detectors may not sense fires that start where smoke cannot reach the detectors, such as in chimneys, in walls, or roofs, or on the other side of closed doors. Smoke detectors also may not sense a fire on another level of a residence or building. A second floor detector, for example, may not sense a first floor or basement fire. Finally, smoke detectors have sensing limitations. No smoke detector can sense every kind of fire every time. In general, detectors may not always warn about fires caused by carelessness and safety hazards like smoking in bed, violent explosions, escaping gas, improper storage of flammable materials, overloaded electrical circuits, children playing with matches, or arson. Depending on the nature of the fire and/or location of the smoke detectors, the detector, even if it operates as anticipated, may not provide sufficient warning to allow all occupants to escape in time to prevent injury or death.
- Passive Infrared Motion Detectors can only detect intrusion within the designed ranges as diagrammed in their installation manual. Passive Infrared Detectors do not provide volumetric area protection. They do create multiple beams of protection, and intrusion can only be detected in unobstructed areas covered by those beams. They cannot detect motion or intrusion that takes place behind walls, ceilings, floors, closed doors, glass partitions, glass doors, or windows. Mechanical tampering, masking, painting or spraying of any material on the mirrors, windows or any part of the optical system can reduce their detection ability. Passive Infrared Detectors sense changes in temperature; however, as the ambient temperature of the protected area approaches the temperature range of 90° to 150°F (32° to 66°C), the detection performance can decrease.
- Alarm warning devices such as sirens, bells or horns may not alert people or wake up sleepers if they are located on the other side of closed or partly open doors. If warning devices are located on a different level of the residence from the bedrooms, then they are less likely to waken or alert people inside the bedrooms. Even persons who are awake may not hear the warning if the alarm is muffled by noise from a stereo, radio, air conditioner or other appliance, or by passing traffic. Finally, alarm warning devices, however loud, may not warn hearing-impaired people.
- Telephone lines needed to transmit alarm signals from a premises to a central monitoring station may be out of service or temporarily out of service. Telephone lines are also subject to compromise by sophisticated intruders.
- Even if the system responds to the emergency as intended, however, occupants may have insufficient time to protect themselves from the emergency situation. In the case of a monitored alarm system, authorities may not respond appropriately.
- This equipment, like other electrical devices, is subject to component failure. Even though this equipment is designed to last as long as 20 years, the electronic components could fail at any time.

The most common cause of an alarm system not functioning when an intrusion or fire occurs is inadequate maintenance. This alarm system should be tested weekly to make sure all sensors and transmitters are working properly. The security console (and remote console) should be tested as well.

Installing an alarm system may make the owner eligible for a lower insurance rate, but an alarm system is not a substitute for insurance. Homeowners, property owners and renters should continue to act prudently in protecting themselves and continue to insure their lives and property.

We continue to develop new and improved protection devices. Users of alarm systems owe it to themselves and their loved ones to learn about these developments.

CANADIAN DEPARTMENT OF COMMUNICATIONS (DOC) STATEMENT

NOTICE

The Canadian Department of Communications label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operational and safety requirements. The Department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. In some cases, the company's inside wiring associated with a single line individual service may be extended by means of certified connector assembly (telephone extension cord). The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

Caution: User should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

The Load Number (LN) assigned to each terminal device denotes the percentage of the total load to be connected to a telephone loop which is used by the device, to prevent overloading. The termination on a loop may consist of any combination of devices subject only to the requirement that the total of the Load Numbers of all the devices does not exceed 100.

AVIS

L'étiquette du ministère des Communications du Canada identifie le matériel homologué. Cette étiquette certifie que le matériel est conforme à certaines normes de protection, d'exploitation et de sécurité des réseaux de télécommunications. Le ministère n'assure toutefois pas que le matériel fonctionnera à la satisfaction de l'utilisateur.

Avant d'installer ce matériel, l'utilisateur doit s'assurer qu'il est permis de le raccorder aux installations de l'entreprise locale de télécommunication. Le matériel doit également être installé en suivant une méthode acceptée de raccordement. Dans certains cas, les fils intérieurs de l'entreprise utilisés pour un service individuel a ligne unique peuvent être prolongés au moyen d'un dispositif homologué de raccordement (cordon prolongateur téléphonique interne). L'abonné ne doit pas oublier qu'il est possible que la conformité aux conditions énoncées ci-dessus n'empêchent pas la dégradation du service par certaines situations. Actuellement, les entreprises de télécommunication ne permettent pas que l'on raccorde leur matériel aux jacks d'abonnés, sauf dans les cas précis prévus par les tarifs particuliers de ces entreprises.

Les réparations de matériel homologué doivent être effectuées pas un centre d'entretien canadien autorisé désigné par le fournisseur. La compagnie de télécommunications peut demander à l'utilisateur de débrancher un appareil à la suite de réparations ou de modifications effectuées par l'utilisateur ou à cause de mauvais fonctionnement.

Pour sa propre protection, l'utilisateur doit s'assurer que tous les fils de mise à la terre de la source d'énergie électrique, des lignes téléphoniques et des canalisations d'eau métalliques, s'il y en a, sont raccordés ensemble. Cette précaution est particulièrement importante dans les régions rurales.

Avertissement: L'utilisateur ne doit pas tenter de faire ces raccordements lui-même; il doit avoir recours à un service d'inspection des installations électriques, ou à un électricien, selon le cas.

L'indice de charge (IC) assigné à chaque dispositif terminal pour éviter toute surcharge indique le pourcentage de la charge totale qui peut être raccorderé à un circuit téléphonique bouclé utilisé par ce dispositif. La terminaison du circuit bouclé peut être constituée de n'importe quelle combinaison de dispositifs, pourvu que la somme des indices de charge de l'ensemble des dispositifs ne dépasse pas 100.

ONE YEAR LIMITED WARRANTY

Rollins and Pittway Corporation, and their divisions, subsidiaries and affiliates ("Seller"), warrants the Rollins protective equipment (the "product") to be free from defects in materials and workmanship for one year from date of original purchase, under normal use and service. Seller's obligation is limited to repairing or replacing, at its option, free of charge for parts, labor, or transportation, any product proven to be defective in materials or workmanship under normal use and service. Seller shall have no obligation under this warranty or otherwise if the product is altered or improperly repaired or serviced by anyone other than the Seller or its agents. In case of defect, contact Rollins Protective Services.

This one year Limited Warranty is in lieu of all other express warranties, obligations or liabilities. **THERE ARE NO EXPRESS WARRANTIES WHICH EXTEND BEYOND THE FACE HEREOF. ANY IMPLIED WARRANTIES, OBLIGATIONS OR LIABILITIES MADE BY SELLER IN CONNECTION WITH THIS PRODUCT, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE OR OTHERWISE, ARE LIMITED IN DURATION TO A PERIOD OF ONE YEAR FROM THE DATE OF ORIGINAL PURCHASE. ANY ACTION FOR BREACH OF ANY WARRANTY, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY MUST BE BROUGHT WITHIN 12 MONTHS FROM DATE OF ORIGINAL PURCHASE. IN NO CASE SHALL SELLER BE LIABLE TO ANYONE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, OR UPON ANY OTHER BASIS OF LIABILITY WHATSOEVER, EVEN IF THE LOSS OR DAMAGE IS CAUSED BY THE SELLER'S OWN NEGLIGENCE OR FAULT.** Some states do not allow limitation on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

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